

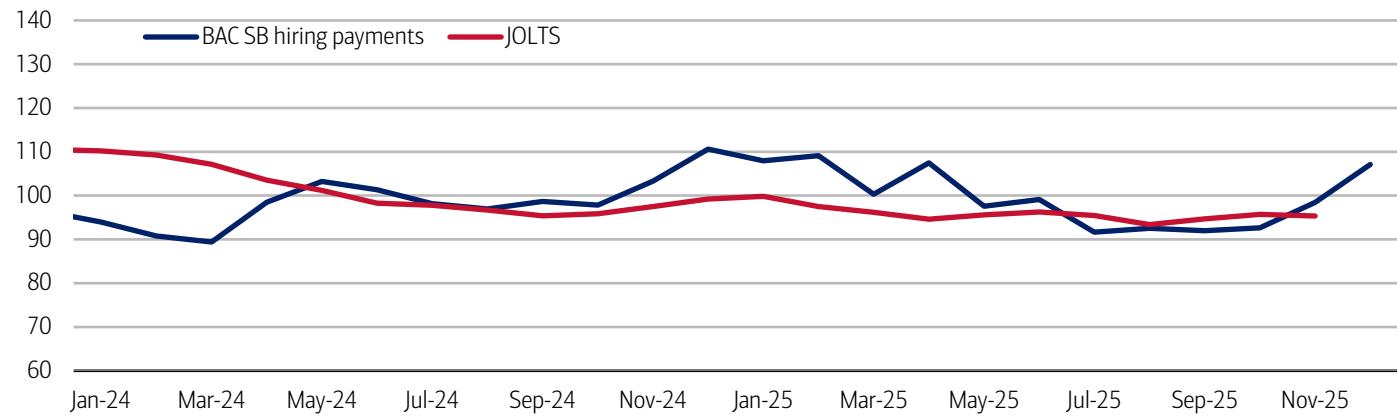
## Daily Insights

# Small business hiring slowdown reversed at the end of 2025

15 January 2026

### Small business payments to hiring firms improved in the final month of 2025, up 7% from the 2024 average

Small business (SB) payments to hiring firms per client (indexed, 2024 average = 100, monthly, 3-month moving average) and Job Opening and Labor Turnover Survey (JOLTS) (indexed, 2024 average = 100, monthly, 3-month moving average)



**Source:** Bank of America (BAC) internal data, Haver Analytics

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According to Bank of America internal data, small business payments to hiring firms improved in December, after remaining down for the majority of the second half of 2025. This could mean small businesses are looking to increase headcount after a prolonged period of pressing pause on hiring.

At 7% above the 2024 average, this upswing aligns with the increase captured in Bank of America's payroll estimate (read [The Institute Employment Report: December 2025](#), for more). Small retailers led the rebound, while services continued to lag, leaving this key question for 2026: Are firms ready to start hiring again?

Get the full story in our latest publication: [Small Business Checkpoint: Turning the page?](#)

## Methodology

Selected Bank of America transaction data is used to inform the macroeconomic views expressed in this report and should be considered in the context of other economic indicators and publicly available information. In certain instances, the data may provide directional and/or predictive value. The data used is not comprehensive; it is based on **aggregated and anonymized** selections of Bank of America data and may reflect a degree of selection bias and limitations on the data available.

Any **Small Business** payments data represents aggregate spend from Small Business clients with a deposit account or a Small Business credit card. Payroll payments data include channels such as ACH (automated clearing house), bill pay, checks and wire. Bank of America per Small Business client data represents activity spending from active Small Business clients with a deposit account or a Small Business credit card and at least one transaction in each month. Small businesses in this report include business clients within Bank of America and are generally defined as under \$5mm in annual sales revenue.

Unless otherwise stated, data is not adjusted for seasonality, processing days or portfolio changes, and may be subject to periodic revisions.

Revenue tiers are determined by the combination of following factors: 1) stated revenue on small businesses credit applications, 2) actual account inflow into Bank of America Deposit Accounts, and 3) third party revenue estimation.

The alternative hiring indicator consists of payments from Bank of America small business clients to small business-focused hiring firms which include both direct deposits through Automated Clearing House (ACH) and payments via credit and debit cards.

Data regarding merchants who receive payments are identified and classified by the Merchant Categorization Code (MCC) defined by financial services companies. The data are mapped using proprietary methods from the MCCs to the North American Industry Classification System (NAICS), which is also used by the Census Bureau, in order to classify spending data by subsector. Spending data may also be classified by other proprietary methods not using MCCs.

Additional information about the methodology used to aggregate the data is available upon request.

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# Disclosures

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